

STONEPREMIUM

IPRN CARRIER PLATFORM

An attractive business is ahead. Make it possible with StonePremium



Control and delegate the management of International Premium Numbers and its services. Find an efficient tool without having to worry about investments or maintenance fees. Focus on your core business, StonePremium will provide you with the necessary capacity in order to efficiently manage future growths in your business activity. Gain more visibility over your activity thanks to our real-time alert system.

REAL TIME TRAFFIC REPORTS

Stay tuned with the current situation of your business activity

Avoid surprises. Your marketing campaigns will now be secured with our prevention system focused on PBX hijacking, overdue debts and abusive use of flat rates from Operators.

- Follow the aggregated traffic processed by your company while the members of the distribution chain downwards have individual and separate access to StonePremium, so they can monitor their performance without interfering in the performance of the rest of the members.
- Our Alert system will protect the User against fraud and will keep him in touch with what is happening in his business 24/7. The User will be able to react in time and kick out a Customer from his portfolio; he can also prioritize these alerts and define what kind of incidents he would like to be informed about.
- StonePremium manages a high volume of information in real-time with an extremely short response time. The massive information is processed and displayed so that the User finds it easy to detect relevant points.
- The User can have a general view of the business situation or can also filter the information shown on CDRs in several levels for more detailed information.





CLI CONTROL

No more suspicions

Stop worrying about suspicious CLIs and arbitrary traffic; CLI policies will be defined so as to avoid the usage of unknown origins and prevent fraud when launching a marketing campaign with international coverage.

- CLIs and price lists are easily uploaded in the system following a quick process, but they can also be registered manually.
- The User will configure CLI policies using as many parameters as he wishes, and when launching a marketing campaign he will also decide from what countries or CLIs he wants his inbound calls to be made. A control over CLIs is also applied based on frequencies, simultaneous calls and blacklist/whitelist of origins for each destination.
- The Real-time monitoring system analyses incoming calls and their CLI, and will automatically decide what action is to be implemented. If the CLI of the call attempt is not registered in the system, the call will not succeed and will be rejected with release cause number 34 ISUP. The ASR will not suffer from decreases.
- A Real-time analysis system checks if the registered inbound CLIs meets the destination limits previously defined by the User. If it does not, the call attempt will be rejected or rerouted depending on the User's business needs.

DDI CONTROL

Meet your business quality parameters

Configure patterns and avoid call saturation and possible attacks to your Call Centers. Real-time results and immediate actions available in order to avoid disputes with International Service Providers.

- The User can configure the pattern for either a complete destination or individually for each DDI included in the destination. The calls that do not meet the required parameters will be directly blocked in order to prevent undesired traffic.
- This module offers a destination control, and will allow the User to configure limits per DDI. These limits will supersede those limits defined for each destination, and will reduce the possibility of both defaults and disputes.

- In order to prevent both arbitrary inbound traffic and disputes with International Service Providers, the User can configure traffic patterns by either creating new scenarios or using an existing one for periods of 24 hours.
- The system operates in real-time and allows the User to monitor the distribution chain downwards and analyze the results of his marketing campaign.

TECHMANAGER

Every critical traffic parameter under control

Display any service you would like to launch in just a few seconds and receive real-time statistics about what is going on in the campaign. Gain visibility and apply the corresponding actions to improve your coverage.

- Configure IVRs according to the User's needs, using the language he wishes and with the content he is looking for. All "on-line" and immediate.
- StonePremium can either create a new IVR for the User or he can use standard IVRs registered in the system. If the User wishes to configure his own IVR, StonePremium will prepare all the technical details. Also, IP Trunks are available for both inbound and outbound traffic as well as bidirectional traffic.
- Real-time statistics are available regarding channel usage and technical information about the User's performance.
- The traffic report will facilitate the User detailed information about the origin of inbound calls when carrying out his marketing campaign.
- The DDI Control report avoids conflicts among International Service Providers. The User will shape the traffic and will be able to detect calls that have not been registered in the system and will reject them.

STONEWORK SOLUTIONS is a young and dynamic company with a recognized position in the Telco market. From Madrid we develop management tools specially designed for International Service Providers real-time needs that require minimum reaction time. Our suite of solutions is continuously being updated and improved and is accessible from any connected device, including tablets and mobile phones. These solutions are built on a modular basis and these modules are efficiently interconnected in order to face all business challenges.

Our current solutions in the company portfolio are the following:

- STONEPORTAL Wholesale Carrier Portal
- STONEPREMIUM IPRN Carrier Platform
- STONEFRAUD Fraud Control Carrier Platform
- STONEPLATFORM Wholesale Carrier Platform

We currently process billions of events daily, and this number is growing fast. All these events are translated into real-time useful information for our Customers. Our core value is to be able to detect and act on time, and this is the reason why we stand out from the rest.

Believe in our professional experience. We believe in your business optimization and will grow along with you.

STONEWORK SOLUTIONS



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